

Flint Public Library Lobby Holds Pick-Up Service

Dear Patrons,

We are excited to offer pickup of library materials in our library lobby. As always, your safety and the safety of our staff are of the utmost importance to us. We believe the following procedures will allow our patrons to resume enjoying materials from the library collection in a safe and organized way.

Here's how you can request your items and then pick them up:

1. Patrons may submit requests through the online catalog or by calling the library at 978-774-8132.
2. When a hold is ready, patrons will receive an email, phone call, or text notification per the setting on their account. Lobby Pick-Up Service will be offered from 10:00 AM - 6:00 PM on Tuesdays, Wednesdays, and Thursdays. Patrons may walk in to pick up their holds. Appointments are not necessary.
3. When picking up, patrons may be asked by library staff to confirm their name while maintaining social distance to avoid receiving the wrong order. **We ask that patrons wear facial coverings at all times when picking up their order. Please do not come to the library if you are sick or have the symptoms of COVID-19.**
4. We are only circulating items that have been quarantined for the time recommended by state and local officials, but we recommend patrons quarantine items at home for a day or so. Please wash your hands before and after using library materials.
5. Wishing you could browse our new books? Patrons may see our new books on the slider of our library online catalog ([click here](#) to open the webpage) or by signing up for free weekly emails from Wowbrary ([click here](#) to open the webpage).

We thank you for your patience as we all work together to keep everyone safe.